



**State of Louisiana**  
Louisiana Department of Health  
Bureau of Health Services Financing

**VIA E-MAIL ONLY**

March 23, 2018

Mr. Aaron Lambert, CEO  
Healthy Blue  
10000 Perkins Rowe Suite G-510  
Baton Rouge, LA 70810

**RE: Notice of Action Regarding Pharmacy Remittance Advices**

Dear Aaron:

Section 17.4.4 of the contract requires the MCOs to submit a sample of remittance advices (RAs) sent to independent, chain and specialty pharmacies by the pharmacy benefits manager to LDH on a quarterly basis. The required sample must include at least 10 RAs from each pharmacy type.

The RAs were due to LDH on February 1, 2018, but Healthy Blue (HB) has not submitted these RAs, despite being granted an extension of the deadline to February 28, 2018.

If Healthy Blue fails to produce these RAs by March 28, 2018, penalties in the amount of \$5,000 per day will be levied.

Please do not hesitate to contact me if you have any questions.

Sincerely,

A handwritten signature in blue ink that reads "Stacy J. Guidry".

Stacy Guidry  
Section Chief, Health Plan Management

SG/lj

cc: Sue Fontenot  
Jen Steele  
Kim Sullivan  
Melwyn Wendt

Mr. Lambert  
January 25, 2018  
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